Queries and Replies for the RFP NRSP/FW/RQ-2634

s.#	Queries	Response
1	What's the total number of users?	Please refer to sr.no 2 or sr no 3 for sizing information of NDR'S
2	What is the total number of IP addresses including all the IoT, servers, endpoints (laptops, desktops, IP phones, CCTV, printers, …etc.)?	Please refer to RFP published Form F2
3	What will you be using for traffic mirroring? Tap or SPAN?	Span for Mirror traffic
4	How many Data Centres (DCs) do you have? Please answer with some explanation if needed.	Primary DC Islamabad
5	If you have more than one DC, is there any connectivity between the DCs?	DR Site PTCL Lahore
6	What is the estimated throughput of traffic (including North/South & East/West)? → Traffic Segments we would like to capture: - Internet traffic. - Client to Datacenters. - Datacenter E-W (between servers)	Metric Value Average throughput ~1.66 Gbps Peak throughput ~1.93 Gbps North–South traffic ~1.0–1.15 Gbps East–West traffic ~0.66–0.78 Gbps
7	What are the capture ports need to be configured in each DC to capture this traffic (UTP, SFP+ 1Gbps or 10Gbps)?	1 Gbps-10 G
8	Do you have Branches? If yes, how many?	No
9	In case of Branches, is the Internet access centralized to the main Data Center or you a local internet breakout in the Branches?	NA
10	In case of local internet breakout in the branches, do you have a Virtual Hypervisor where we can use and deploy our Virtual Sensors?	NA
11	What is the estimated throughput of Branches Clients to Internet traffic?	NA
12	Do you have any IaaS on the Public Cloud (AWS, Azure, GCP)? If yes, what's the throughput for each?	Currently NA
13	How many workloads in each public cloud (AWS , Azure , GCP) if any	NA
14	What is the number of Microsoft 365 accounts?	NA
15	Please provide information about EDR	NA
16	Please provide information about SOAR	NA
17	Please provide information about firewalls	Fortigate NGFW
18	Please provide information about SIEM	Logerithm
19	Can you kindly share the End Users system count for the NRSP as these details are not mentioned in RFP	Please refer to sr.no 2 or sr no 3 for sizing information of NDR'S

20	Requirement 72 permits enriched metadata storage “locally/on-cloud,” while Requirements 8, 15 and 35 require fully air-gapped, on-premises operation with no cloud components. Kindly clarify which requirement prevails, and whether on-premises detection storage with configurable retention satisfies Requirement 72.	Requirements 8, 15, and 35 specify that the solution must be fully capable of deployment in an air-gapped, on-premises environment. Regarding Requirement 72, the phrase "locally/on-cloud" reflects overall platform architecture flexibility. However, for this project, local (on-premises) storage of enriched network metadata is mandatory, and solutions fulfilling this on-premises capability fully satisfy Requirement 72.
21	Section 13 requires a three-year 24/7/365 warranty from commissioning, while Form F2 provides a line item for one year of subscription and OEM support only. Kindly confirm whether subscription and support for years 2 and 3 should be quoted, and if so, under which line item. We would be grateful for the Committee's consideration of the above, and we look forward to NRSP's response by 28 July 2026 in accordance with the RFP timeline. We remain committed to proposing a fully compliant, high-quality solution for NRSP.	Clarification: Please refer to Form F2 (Sr. No. 2), which explicitly states that bidders are required to quote Subscription and OEM Support for a period of 12 months (1 Year). The reference to a three-year period in Section 13 (Warranty) specifies that the proposed solution must maintain product lifecycle support and must not be declared End of Support (EOS) / End of Life (EOL) by the OEM for at least two (2) preceding years following the initial first-year subscription period. Bidders are only required to price Year 1 in Form F2.
22	The criterion currently requires the proposed solution to be listed as a Leader in the latest Gartner Magic Quadrant for Network Detection & Response. We respectfully request that the Committee also recognize equivalent independent analyst evaluations of the NDR market, and amend the criterion to read: “The proposed solution must be recognized as a Leader in the latest Gartner Magic Quadrant for Network Detection & Response OR the latest Forrester Wave™: Network Analysis and Visibility (NAV) Solutions report.” Forrester's Network Analysis and Visibility (NAV) Wave is the industry-standard Forrester evaluation covering NDR solutions, and is regarded on par with the Gartner Magic Quadrant as an independent measure of vendor capability. For the Committee's reference, Trend Micro was named a Leader in The Forrester Wave™: Network Analysis and Visibility Solutions, Q4 2025, receiving the highest “current offering” score among all twelve evaluated vendors. This amendment would maintain the high quality bar intended by the criterion while enabling broader participation of globally recognized NDR vendors, increasing competition and value for NRSP.	All bidders are requested to follow the RFP.