

Queries and Replies for the RFP DB support/RQ-2595

S.#	Queries	Response
1.	NRSP/DB SUPPORT/RQ-0001-RQ-2595 for 24x7 Oracle Database and Middleware Support and Maintenance Services, kindly provide the Oracle Customer Support Identifier (CSI) number associated with NRSP's existing Oracle Database, Oracle Database Appliance and Middleware licenses/support. This information is required to validate the existing Oracle support entitlement and coordinate the proposed support services appropriately.	Required details are as under 1. Oracle License CSI # is 22282566 2. Oracle Appliance x10 CSI # is 90511426 3. Oracle Appliance x8 CSI # is 22969146
2.	Kindly confirm whether we may participate in this opportunity as an Oracle Partner instead of a Field Service Delivery Partner (FSDP). For your reference, we have attached our Oracle Partner certification.	NRSP can not allow bidders with only Oracle Partnership only because our business critical services are deployed in Oracle Appliances which can only be handle by expert bidder that has Field Service Delivery partner (FSDP) certificate as 1 st level support.
3	Could you please clarify whether the Financial Proposal is required to be submitted along with the Technical Proposal, or whether it will be requested at the second stage? Similarly, please confirm when the 2% Bid Security is required to be submitted	At the first stage, bidders are required to submit only their technical proposals. Financial proposals, along with 2% Bid Security, shall be submitted in second stage by the successful bidders.