

#### **National Rural Support Programme**

IRM Complex, 7, Sunrise Avenue, Park Road, Chak Shehzad, Near COMSATS University, Islamabad. Ph: +92-51-8746170-3

Date: 28th Feb, 2022

Ref No. HARDWARE FUJITSU-SUPPORT/RQ-502

# **Request for Proposals (RFP)**

Service Level Agreement (Support Only)

For

Fujitsu Servers & Storage

Details		
1.	Date of RFP (available on NRSP Website)	28 <sup>rd</sup> Feb, 2022
2.	Last date and time for sending queries/question or clarifications by Firms	3 <sup>rd</sup> March, 2022
3.	Last date and time for reply of queries/question or clarifications by NRSP	4 <sup>th</sup> March, 2022
4.	Last date, time and address for receipt of Proposals (in hard copies)	10 <sup>th</sup> March, 2022 till 2:00 p.m.(PST) National Rural Support Programme, #7 Sunrise avenue, Near COMSATS University, Park Road, Chak Shahzad, Islamabad, Tel: +92(51) 8746170-173
7.	Address for communication and correspondence	National Rural Support Programme, #7 Sunrise avenue, Near COMSATS University, Park Road, Chak Shahzad, Islamabad, Tel:+92(51) 8746170-173
8.	Contact for Firms	Interested Firms are requested to send their queries to the following email <a href="Procurement@nrsp.org.pk">Procurement@nrsp.org.pk</a> The email query should clearly mentioned the following details, so that in case of any clarification, the same maybe issued to them: <ul> <li>Name of Firm, contact person, Mailing address, Telephone No. Email address, Mobile No. etc.</li> </ul>

#### 1. Introduction

Established in 1991, NRSP is the largest Rural Support Programme in the country in terms of outreach, staff and development activities. It is a not for profit organization registered under Section 42 of Companies Ordinance 1984.

NRSP's mandate is to alleviate poverty by harnessing people's potential and undertake development activities in Pakistan. It has a presence in 56 Districts in all the four Provinces including Azad Jammu and Kashmir through Regional Offices and Field Offices. NRSP is currently working with more than half a million poor households organized into a network of more than 115,076 Community Organizations. With sustained incremental growth, it is emerging as Pakistan's leading engine for poverty reduction and rural development.

#### 2. Background

National Rural Support Programme (NRSP) is largest provider of Microfinance services in Pakistan. Since NRSP IT section has deployed server hardware to support online ERP application. To maintain functionality of existing servers and storages, service level agreement is required to support NRSP from reputed firms/consultant of this field.

#### 3. Scope of work

The project scope spans around NRSP datacenter, Islamabad and DR Site Lahore. The selected firm will provide support to existing hardware mentioned in the section 4. A Service level agreement for the period of 2 years will be signed with the selected firm which is renewable further as per mutually agreed. In case of malfunctioning of any device, firm will propose alternative solution to avoid any downtime. The selected firm is expected to use the international 'best practices' in delivering the services with in time, cost and quality.

- a. The firm will provide proactive and reactive support that a truly mission critical application or environment would require. The firm will provide 24/7 on-site services.
- b. The firm will provide the 24/7 on-site remedial hardware breaks fixes, maintenance Support services will be carried out on a best endeavor basis. The required support services will be delivered "As and When" required case to case basis. Such services shall cover periodic System health check and preventive maintenance.
- c. Firm will determine the method, details, and means of performing the above described Services.
- d. Firm will perform the services required based in NRSP places of work where the Hardware is installed or remotely if possible.
- e. The support of firm for both sites including Primary and DR.

# 4. List of Equipment

S.No	Equipment	Qty	Serial No	Location
1	Fujitsu Storage DX60S2	1	4311233637	Mulinet Data Center,Lahore
2	Fujitsu Blade Chassis BX400 S1	1	YL4J001630	Mulinet Data Center,Lahore
3	Fujitsu Blade Server BX920 S3	1	YLDG002687	Mulinet Data Center,Lahore
4	Fujitsu Blade Server BX920 S3	1	YLDG002688	Mulinet Data Center,Lahore
5	Fujitsu Blade Server BX920 S3	1	YLDG002689	Mulinet Data Center,Lahore
6	Fujitsu Blade Server BX920 S3	1	YLDG002690	Mulinet Data Center,Lahore
7	Fujitsu Blade Server BX920 S3	1	YLDG002691	Mulinet Data Center,Lahore
8	Fujitsu Blade Server BX920 S3	1	YLDG002692	Mulinet Data Center,Lahore
9	Fujitsu Storage DX60 S2	1	4311233634	NRSP Data Center, Sihala, Islamabad
10	Fujitsu Blade Chassis BX400 S1	1	YL4J001629	NRSP Data Center, Sihala, Islamabad
11	Fujitsu Blade Server BX920 S3	1	YLDG002677	NRSP Data Center, Sihala, Islamabad
12	Fujitsu Blade Server BX920 S3	1	YLDG002678	NRSP Data Center, Sihala, Islamabad
13	Fujitsu Blade Server BX920 S3	1	YLDG002679	NRSP Data Center, Sihala, Islamabad
14	Fujitsu Blade Server BX920 S3	1	YLDG002680	NRSP Data Center, Sihala, Islamabad
15	Fujitsu Blade Server BX920 S3	1	YLDG002681	NRSP Data Center, Sihala, Islamabad
16	Fujitsu Blade Server BX920 S3	1	YLDG002682	NRSP Data Center, Sihala, Islamabad
17	Fujitsu Primergy RX2510 M2	1	YM8Q001382	NRSP Data Center, Sihala, Islamabad
18	Fujitsu Primergy RX2510 M2	1	YM8Q001383	NRSP Data Center, Sihala, Islamabad
19	Fujitsu Primergy RX2510 M2	1	YM8Q001384	NRSP Data Center, Sihala, Islamabad
20	Fujitsu Primergy RX2530 M2	1	YM6B003248	NRSP Data Center, Sihala, Islamabad
21	Fujitsu Primergy RX2530 M2	1	YM6B003249	NRSP Data Center, Sihala, Islamabad

# 5. Eligibility of Firm

- 5.1 Must be registered with SECP/ Registrar of Firms in Pakistan and working for the last 10 years in Pakistan in the field of IT (Certificate of Incorporation to be attached from SECP/Registrar of firms is required).
- 5.2 Firm should have minimum of 2 certified Engineers for the support of Fujitsu hardware, as per provided list. (Current updated CVs with copy of relevant certificates to be attached).
- 5.3 Experience of providing support with respect to similar hardware mentioned above. {copy of completion certificates/SLA (active or close) to be attached}
- 5.4 Must have valid/active NTN and GST/PST. (Copy of NTN and GST/PST certificate to be attached)
- 5.5 Undertaking for not blacklisted as per provided format Annex I.

# **6.** Submission of Proposals

Proposals will be accepted and evaluated using **Single Stage – Two Envelop Procedure**, The Technical and Financial proposals shall be submitted on the same day but in a separate sealed envelope clearly mentioned Technical and Financial Proposals marked as: -

Technical Proposal - HARDWARE FUJITSU-SUPPORT/RQ-502

&

Financial Proposal - HARDWARE FUJITSU-SUPPORT/RQ-502

The cover letter should also specify the validity date of each offer with point of contact (name, email & contact number) for this tender from Firm side.

- 6.1 The **technical proposal** shall provide/contain the following information/documents:
  - a. Technical Proposal Submission Form (Form T1)
  - b. Mandatory Eligibility Criteria (Form E1)
  - c. Detailed Company Profile.
  - d. NTN and GST/PST Certificate copy.
  - e. Specific experience for similar assignments.
  - f. General experience
  - g. Qualification and Competence of the proposed team for support for this assignment in the shape of current updated CVs.
  - h. Any other document which could be helpful in technical evaluation.

#### The technical proposal shall not include any financial information.

- 6.2 The **financial proposal** shall contain the following information:
  - a. Financial Proposal Submission Form (Form F1)
  - b. Financial Proposal (form F2) with details terms and conditions, including by not limited to mode of payment, taxes, validity etc.
- 6.3 If the proposal is not submitted in the prescribed formats or any of the item in the as mentioned above, the proposal may be rejected. All the required documents must be attached/provided.
- Once the proposal is submitted in sealed cover by the Firm, NRSP will not accept any addition / alterations / deletions of the proposal. However, NRSP reserves the right to seek clarification or call for supporting documents from any of the Firms, for which the concerned Firm will need to submit the documentary evidence(s) as required by NRSP.
- 6.5 Any Proposal, submitted with incorrect information will be liable for rejection. Further, if any Firm is found to have submitted incorrect information at any time, he may be debarred from participation in the future tendering processes.
- 6.6 The Firm should take care in submitting the proposals and ensure that enclosed papers are not found loose and should be **properly numbered** and submitted in a file in proper manner so that the papers do not bulge out and tear during scrutiny.
- 6.7 Last Date of Submission is 10<sup>th</sup> March, 2022 till 2:00 pm local time.
- 6.8 The proposals must be submitted in original hard copy not later than 10<sup>th</sup> March, 2022 till 2:00pm local time to the point of contact given below. Electronic proposals will not be entertained. Any

proposals delivered after due date and time will be considered as non-responsive and disqualified from further consideration.

6.9 The proposals should be marked/addressed as:

#### (Proposal for Hardware Support for NRSP)

Proposals for HARDWARE FUJITSU-SUPPORT/RQ-502 National Rural Support Programme IRM Complex, 7, Sunrise Avenue, Park Road, Chak Shehzad, Near COMSATS University, Islamabad. Ph:+92-51-8746170-3.

- 6.10 The selected the offer should remain valid for a period of **30 days** from the closing/submission date. Any offer falling short of the validity period is liable for rejection.
- 6.11 The Firm may withdraw its offer after its submission, provided that written notice of withdrawal is received by NRSP prior to the closing date and time prescribed for submission of proposals. No offer can be withdrawn by the Firm subsequent to the closing date and time for submission of proposals.

#### 7. Evaluation Criteria

Firms first must meet the eligibility criteria. After qualifying then technically evaluation will be carried out. A minimum of 60% marks are required to qualify technically. Lowest financial offer form the technically qualified would be selected for the award of Service Level Agreement (SLA).

Below mentioned criteria would be used to evaluate the proposals technically.

s. No.	Details	Max
		Marks
1.	Company Profile	25
2.	Past Experience of similar assignments	45
4.	Proposed Team	30

NRSP will scrutinize the proposals to determine whether it is complete, whether errors have been made in the offer, whether required technical documentation has been furnished and whether the documents have been properly signed. Offers with incorrect information or not supported by documentary evidence, wherever called for, would be summarily rejected. However, NRSP, at its sole discretion, may waive any minor non -conformity or any minor irregularity in an offer. NRSP reserves the right for such waivers and this shall be binding on all Firms.

For proper scrutiny, evaluation and comparison of offers, NRSP, at its discretion, ask some or all Firms for clarification of their offer. The request for such clarifications and the response will necessarily be in writing.

#### 8. Deliverables

Firm will submit maintenance report and tasks performed during after every quarter by the 10 of next month.

#### 9. Fees and payment Schedule

- 9.1 No Advance will be allowed in any case.
- 9.2 25% of the yearly support cost will be paid after each quarter after submission of invoice along with quarterly report.
- 9.3 Taxes will be deducted from all the invoices as per prescribed law of Govt. of Pakistan. If Firm has any of the tax exemption, the details must be attached with the invoice. Tax challans will be provided within 3-4 weeks of the payment.

#### 10. Paying Authority

The payments as per the Payment Schedule covered hereinabove shall be paid by NRSP. However, Payment of the Bills would be payable on submission of invoice along with quarterly report dully verified by Datacenter administrator for satisfactory support services and approved by Programme Manager IT.

#### 11. Currency

All prices shall be expressed in Pakistani Rupees only.

#### 12. Cost of Process

The Firm shall bear all the costs associated with the preparation and submission of proposals & samples (if any) and NRSP will in no case be responsible or liable for these costs regardless of the conduct or outcome of the bidding process.

#### 13. RFP Document

The Firm is expected to examine all instructions, forms, Terms and Conditions and specifications in the RFP. Submission of a proposal not responsive to the RFP in every respect will be at the Firm's risk and may result in the rejection of its proposal without any further reference to the Firm.

# 14. Deadline for Submission of proposals

Proposals must be received by NRSP at the address specified in the Tender Document not later than the specified date and time as specified in the Tender Document. In the event of the specified date of submission of bids being declared a holiday for NRSP, the proposals will be received up to the appointed time on next working day.

NRSP may, at its discretion, extend this deadline for submission of proposals by amending the Tender documents.

#### 15. Confidentiality Statement

All data and information received from NRSP for the purpose of this assignment is to be treated confidentially and is to be used ONLY in connection with the execution of these documents. All intellectual property rights arising from the execution of these documents are assigned to NRSP. The contents of written materials obtained and used in this assignment may not be disclosed to any third parties without the expressed advance written authorization of NRSP.

NRSP may then disclose the draft, final report and/or any related information to any person and for any purpose they may deem appropriate.

#### 16. General Terms & Conditions

- 16.1 NRSP does not bind itself to accept the lowest or any proposal and reserves the right to reject any or all proposals at any point of time prior to the issuance of purchase order/contract without assigning any reasons whatsoever.
- 16.2 The NRSP reserves the right to resort to RFP without providing any reason whatsoever. The NRSP shall not incur any liability on account of such rejection.
- 16.3 The NRSP reserves the right to modify any terms, conditions or specifications for submission of offer and to obtain revised proposals from the Firms due to such changes, if any.
- 16.4 Canvassing of any kind will be a disqualification and the NRSP may decide to cancel the Firm from its empanelment.
- 16.5 Firm code of conduct is attached for required compliance as Annex II.

#### 17. Rejection of the Proposal

The proposal is liable to be **rejected** if:

- a. The document doesn't bear signature of authorized person.
- b. It is received through Telegram/Fax/E-mail.
- c. If the proposal is received after expiry of the due date and time stipulated for proposal submission.
- **d.** Incomplete proposals, partial proposals including non-submission or non-furnishing of requisite documents / Conditional proposals / proposals not conforming to the terms and conditions stipulated in this tender document are liable for rejection by the NRSP.

## 18. Modifications and Withdrawal of Proposals

Proposals once submitted will be treated, as final and no further correspondence will be entertained on this.

- a. No proposal will be modified after the deadline for submission of proposals.
- **b.** No Firm shall be allowed to withdraw the proposal, once the first technical proposal is opened.
- **c.** No Firm shall be allowed to withdraw the proposal, if the Firm happens to be a successful Firm.

#### 19. Proposal Opening and Evaluation

- a. NRSP will open the proposals, in the presence of Firm's representative(s) who choose/authorized to attend, at the time and date mentioned in Tender document at the address mentioned at bidding details.
- b. The Firm's representatives who are present shall sign the sheet evidencing their attendance. In the event of the specified date of proposal opening being declared a holiday for Purchaser, the proposals shall be opened at the appointed time and place on next working days.
- c. Firms satisfying the technical requirements as determined by NRSP and accepting the Terms and Conditions of this document shall be short-listed.
- d. Decision of NRSP in this regard shall be final and binding on the Firms.
- e. The contract will be awarded only to the successful responsive Firm.
- f. NRSP reserves the right to negotiate with Second, third Firm etc. if successful Firm is not able to supply the deliverables.

#### **20.** Clarifications of Proposals

To assist in the examination, evaluation and comparison of proposals NRSP may, at its discretion, ask the Firm for clarification. The response shall be in writing and no change in the substance or price of the proposal shall be sought, offered or permitted.

# 21. NRSP's Right to Accept or Reject Any Proposal or All proposals

NRSP reserves the right to accept or reject any proposal and annul the bidding process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected Firm or Firms or any obligation to inform the affected Firm or Firms of the ground for NRSP's action.

#### 22. Governing Laws and Disputes

All disputes or differences whatsoever arising between the parties out of or in relation to the meaning and operation or effect of these Tender Documents or breach thereof shall be settled amicably. If however the parties are not able to solve them amicably, the same shall be settled by arbitration in accordance with the applicable Pakistani Laws, and the award made in pursuance thereof shall be binding on the parties. The Arbitrator/Arbitrators shall give a reasoned award.

#### 23. Acceptance and SLA

The Firm shall give acceptance of the selection within 7 days from the date of intimation, failing which, NRSP shall have right to cancel the award/selection.

# 24. Authorized Signatory

The Firm should indicate the authorized officials from their organization who can discuss, correspond, sign agreements / contracts, raise invoice and accept payments and also to correspond. The Firms should furnish proof of signature of the authorized personnel for above purposes *as* required by the NRSP.

# 25. Appeals

Firms believing that they have been harmed by an error or irregularity during the award process may file a complaint to NRSP at <a href="mailto:complaints@nrsp.org.pk">complaints@nrsp.org.pk</a>.

# **STANDARD FORMS & ANNEXS**

#### Form T1

## **TECHNICAL PROPOSAL SUBMISSION FORM**

[Location, Date]
To:  SPO Procurement, National Rural Support Programme, IRM Complex, 7th Sunrise Avenue, Park Road, Near COMSATS University, Islamabad. Tel: (92-51) 8746170-73
Subject: Submission of Technical proposal under RFP# HARDWARE FUJITSU-SUPPORT/RQ-502 Sir,
We, the undersigned, offer to provide the equipment & services for NRSP, in accordance with your Request for Proposal. We are hereby submitting our Technical Proposal.
Our Proposal is binding upon us and subject to the modifications resulting from Contract negotiations. We understand that NRSP may accept or reject our proposal without giving any reason.
We understand you are not bound to accept any Proposal you receive. We remain,
Yours sincerely,
Authorized Signature: Name and Title of Signatory: Name of Firm: Address: Email: Contact No.:

#### Form E1

#### **MANDATORY ELIGIBILITY CRITERIA** Yes No Must be registered with SECP/ Registrar of Firms in Pakistan and working for the last 10 years in Pakistan in the field of IT (Certificate of Incorporation to be attached from SECP/Registrar of Firms is required). Firm should have minimum of 2 certified Engineers for the support of Fujitsu hardware, as per provided list. (Current updated CVs with copy of relevant certificates to be attached). 5.1 Experience of providing support with respect to similar hardware mentioned above. {copy of completion certificates/SLA (active or close) to be attached} Must have valid/active NTN and GST. (Copy of NTN and GST/PST certificate to be attached) Undertaking on firm/company letter head not blacklisted as per provided format Annex I.

## Form F1

# FINANCIAL PROPOSAL SUBMISSION FORM

[Location, Date]
To:
SPO Procurement, National Rural Support Programme, IRM Complex, 7th Sunrise Avenue, Park Road, Near COMSATS University, Islamabad. Tel: (92-51) 8746170-73
Subject: Submission of Financial proposal under RFP# HARDWARE FUJITSU-SUPPORT/RQ-502
Sir,
We, the undersigned, offer to provide the equipment & services for NRSP, in accordance with your Request for Proposal. We are hereby submitting our Financial Proposal.
Our Proposal is binding upon us and subject to the modifications resulting from Contract negotiations. We understand that NRSP may accept or reject our proposal without giving any reason.
We understand you are not bound to accept any Proposal you receive. We remain,
Yours sincerely,
Authorized Signature: Name and Title of Signatory: Name of Firm: Address: Email: Contact No.:

# Form F2

# FINANCIAL PROPOSAL

S. No.	Description	Qty	<b>Unit Price</b>	<b>Total Price</b>
1	Annual Hardware Support Cost	1 Job		
1a	Certified Engineer per day cost	Per day		
Sub Total:				
Taxes:				
Grand Total: (Including all charge and taxes)				

Note: NRSP reserve the right to opt any of the option either 1 or 1a.

Validity:

**Terms & Conditions** 

#### Annex I

#### UNDERTAKING

#### TO BE SUMITTED ON Firm/Company letterhead

In the response to your RFP# HARDWARE FUJITSU-SUPPORT/RQ-502, We, the undersigned, hereby declare that:

- This quote is valid for a period of 60 days from the last date for the submission.
- We agree to adhere to all of the terms and conditions as given in the RFP of the NRSP and other documents as provided in the RFP.
- We confirm that we are not engaged in any corrupt, fraudulent, collusive or coercive practices and acknowledge that if evidence contrary to this exists, NRSP reserves the right to terminate the contract with immediate effect.
- We are not bankrupt or being wound up, are having our affairs administered by the courts, have not the subject of proceedings concerning those matters, or are in any analogous arising from the a procedure provided for in national legislation or regulations.
- We have not been convicted of an offence concerning professional conduct by any judgment.
- We have not been guilty of grave professional misconduct proven by any means which the NRSP can justify.
- We have fulfilled obligations relating to the payment of social security contributions or the payment of taxes in accordance with legal provision the country in which we are established or with those of the country where the contract is to be performed.
- We have not been the subject of the judgment for any fraud, corruption, involvement in criminal/terrorist organization or any other illegal activity detrimental to Pakistani Law.
- We as sole proprietorship, authorized dealers, Association of Persons (AOP), partnership firms, private or public limited companies or other do not have any kind of relationship with the NRSP Staff; and if later my this statement is not found in conformity with reality i.e. relationship is found, I would stand liable to NRSP as per the rules mentioned in the RFP.
- Are not guilty of serious misinterpretation in supplying information.
- Are not in situations of conflict of interest (with prior relationship to project or family or business relationship to parties in NRSP).
- Have no relation, direct or indirect, with any terrorist or banned organizations.
- Are not blacklisted by any Local/International organization, PPAR, SPPRA, Government/semi Government department, NGO or any other company/organization.
- Have no relation, direct or indirect, with proscribed individual/entities/political expose person/s.
- Are not on any list of sanctioned parties issued by the Pakistan Government, DIFD, USAID, UN agencies, UNSCR, NACTA, European Union and others.
- Have not been reported for/under litigation for child abuse.

Full official Name:	
Name of Company:	
Signature:	
Company Stamp:	

# Annex-II Code of Conduct and Ethics

(Non-Employee, consultants, vendors and third parties)

Upholding ethical standards protects the integrity, fairness, and transparency of the procurement process.

As a consultant/Vendor professional objective is to assist NRSP to add value to their enterprise, whether that enterprise takes the form of a business, a not-for-profit organization or any element of government.

As a consultant/vendor requires adherence to this Code of Conduct and Ethics as a condition of relation. All consultants/vendors have pledged to abide by the NRSP's Code of Conduct and Ethics and their voluntary adherence to the Code signifies the self-discipline of the profession.

All individuals (non-employees) contracted or functionally related to NRSP, including executing entities and third-party vendors: -

- 1. Will serve NRSP with integrity, competence, objectivity, independence and professionalism.
- 2. Will only accept assignments that they are competent to perform; and will only assign staff or engage colleagues with knowledge and expertise relevant to the assignment.
- 3. Before accepting any assignment will establish with NRSP realistic expectations of the objectives, scope, expected benefits, work plan and fee structure of the assignment.
- 4. Will treat all confidential NRSP information appropriately; will take reasonable steps to prevent access to confidential information by unauthorized people and will not take advantage of proprietary or privileged information, for use by them or others, without the NRSP's permission.
- 5. Will avoid conflicts of interest, or the appearance of such, and will disclose to NRSP immediately any circumstances or interests that they believe may influence their work, judgment or objectivity.
- 6. Will not contact NRSP during the any pre-solicitation or evaluation phase in which participated, unless NRSP contact for any information.
- 7. Will offer to withdraw from assignment when they believe their objectivity or integrity may be impaired.
- 8. Will inform NRSP immediately if there is any change is contact person, email, address, directors, release of any of his/her employee or any such information which could be necessary for NRSP record.
- 9. Will represent the profession with integrity and professionalism in their relations with NRSP, colleagues and the general public.
- 10. Will report to appropriate authorities within or external to NRSP organization any occurrences of malfeasance, dangerous behavior or illegal activities discovered during the course of an assignment.
- 11. Will not offer commissions, gift, bribe, remuneration, or other benefits from himself or from a third party in connection with any assignment to NRSP, and will disclose in advance any financial interests.
- 12. Will promote adherence to the Code of Conduct and Ethics by all other staff working on their behalf.
- 13. Strive to treat all persons of NRSP with respect and courtesy in accordance with applicable international and national conventions and standards of behavior;
- 14. Never intentionally commit any act or omission that could result in physical, sexual or psychological harm to the beneficiaries we serve, or to their fellow workers;
- 15. Not condone or intentionally participate in corrupt activities or illegal activities. While respecting and adhering to these broader frameworks of behavior,
- 16. Shall not harass, discriminate, or retaliate against any other consultant/vendor or any member of society.
- 17. Shall make themselves available and fully participate in all administrative inquiries with completely honesty.

- 18. No NRSP employees shall solicit anything of value from a citizen or business for services that the NRSP is expected to provide.
- 19. Shall not remove NRSP property from its assigned place for personal use. Defacing or destroying NRSP property is vandalism and shall be dealt strictly.
- 20. Will not permit considerations of race, gender, nationality, religion, politics, sexual orientation or social status to influence professional behavior or advice.
- 21. Will be respectful of those whose wellbeing may be contingent. Will diligently apply objective judgment to all consulting assignments, based on the best information available. Will conduct independent research and analysis where possible, and will consult with colleagues and others who can help inform the judgment.
- 22. Will not use any services, goods, materials, technology and/or equipment provided by or paid for by NRSP for illegal, inappropriate, or otherwise disruptive activities, or in support of such activities.
- 23. Shall not place or display non-official notices in NRSP premises without prior written approval from the appropriate authority.
- 24. Shall not possess unauthorized weapons, illegal drugs, or alcohol on NRSP premises.
- 25. Shall strictly follow the NRSP's workplace policies while on any NRSP premises.

This Code of conduct is not exhaustive and may not anticipate every situation which may morally, ethically, professionally, legally compromise the employees or NRSP interests. In this regard NRSP expects to use sound judgment. However, compliance with this Code is a mandatory obligation owed by all consultants, third party vendors etc. Breach of this Code or any requirements mentioned in these Rules will result in disciplinary action and may lead up to cancellation of work order/registration including legal action or other appropriate disciplinary actions.

# Anti-Money Laundering and Anti-Terrorism Financing Policy Policy

"It is the policy of the NRSP to prohibit and actively prevent money laundering and any activity that facilitates money laundering or the funding of terrorism or criminal activities" by complying with all applicable requirements under the Anti-Money Laundering Act 2010 (Act No. VII of 2010 - an Act to provide for prevention of money laundering) and Anti-Terrorism (Second Amendment) Act, 2014 and its implementation regulations. Recently under the national action plan and SECP regulations money laundering has been identified as a major cause for corruption and criminal activities. Therefore, NRSP is very sensitive to ensuring that our platform is not used for any such purposes.